

OFFERED BY COUNCILOR EDWARD M. FLYNN



CITY OF BOSTON

IN THE YEAR TWO THOUSAND TWENTY SIX

**ORDER FOR A HEARING TO DISCUSS
DISCOUNTS FOR SENIORS AND PERSONS WITH
DISABILITIES BY THE BOSTON WATER AND
SEWER COMMISSION**

WHEREAS, The Boston Water and Sewer Commission (BWSC) actively monitors the health and function of its systems via pipe relining, pipe replacement and other preventative maintenance programs, including water main flushing, pipe cleaning, catch basin cleaning, among others; *and*

WHEREAS, The Commission works with customers on manageable payment plans to ensure there is no interruption in service; *and*

WHEREAS, Homeowners age 65 and older, as well as fully disabled homeowners living in owner-occupied 1-4 family residential properties, are eligible for a 30% discount on monthly water, sewer, and stormwater charges. Eligible properties must be owner-occupied residential dwellings; *and*

WHEREAS, To request a discount on water and stormwater charges, residents must complete the Discount Form, available for download as a PDF or in person at BWSC offices; *and*

WHEREAS, Residents who are customers of the Boston Water and Sewer Commission that require payment assistance are encouraged to call the Commission's Collections Department at (617) 989-7070; **NOW, THEREFORE BE IT**

ORDERED: That the appropriate committee of the Boston City Council hold a hearing to discuss all relevant programs related to discounts for seniors and persons with disabilities by the Boston Water and Sewer Commission.

Filed on: May 6, 2026