

OFFERED BY COUNCILORS SHARON DURKAN, BREADON, COLETTA ZAPATA,
FERNANDES ANDERSON, FITZGERALD, FLYNN, MEJIA, MURPHY, PEPÉN, SANTANA,
WEBER, WORRELL AND LOUIJEUNE



CITY OF BOSTON IN CITY COUNCIL

ORDER FOR A HEARING TO EXPLORE THE ROLE OF ARTIFICIAL INTELLIGENCE IN IMPROVING CITY SERVICES AND GOVERNANCE IN THE CITY OF BOSTON

WHEREAS, The City of Boston's Innovation and Technology Cabinet is conducting a citywide survey of municipal employees to assess experiences and opportunities related to AI in government operations, ensuring that AI adoption aligns with the needs of city workers and enhances public services; *and*

WHEREAS, Artificial Intelligence is transforming industries by enhancing efficiency, decision-making, and service delivery, with significant implications for municipal governance; *and*

WHEREAS, The City of Boston is committed to responsible AI adoption and ensuring that AI-driven technologies improve public services, streamline operations, and promote accessibility and equity for all residents; *and*

WHEREAS, The integration of AI in municipal governance must be conducted with a commitment to transparency and ethical AI principles, ensuring that city employees remain informed and engaged in AI policy; *and*

WHEREAS, Leading academic institutions in Boston, including the Institute for Experiential AI at Northeastern University and the Hariri Institute for Computing at Boston University, are conducting cutting-edge research in AI applications for healthcare, education, sustainability, and ethical AI governance; *and*

WHEREAS, Boston University's AI Task Force Report on Generative AI in Education and Research provides essential guidance on AI ethics, security, academic integrity, and policy development, advocating for a "critical embrace" of AI that ensures responsible deployment while mitigating risks; **NOW THEREFORE BE IT**

ORDERED, That the appropriate committee of the Boston City Council convene a hearing to examine the opportunities and challenges of AI adoption in city governance, with a focus on responsible implementation, workforce impact, and ethical considerations, with representatives from the Innovation and Technology Cabinet, the Institute for Experiential AI at Northeastern University, the Hariri Institute at Boston University, municipal employee unions, and ethics experts shall be invited to provide testimony on best practices, workforce perspectives, and the necessary safeguards for AI integration in municipal operations.