## OFFERED BY COUNCILOR MICHAEL F. FLAHERTY, ARROYO, BAKER, BOK, BREADON, FERNANDES ANDERSON, FLYNN, LARA, LOUIJEUNE, MEJIA AND MURPHY



## CITY OF BOSTON IN CITY COUNCIL

## RESOLUTION RECOGNIZING NATIONAL PUBLIC SAFETY TELECOMMUNICATIONS WEEK

**WHEREAS:** The second week of April is recognized as National Public Safety

Telecommunications Week in the United States to honor the unsung heroes of the

public safety system, 9-1-1 dispatchers; and

WHEREAS: The BPD Operations Division serves as the City's Public Safety Answering Point

to act as the connection point between emergency services and those in need; and

WHEREAS: The BPD Operations Division fielded a total of 618,925 for the year ending 2021,

an average of 45,000-57,000 calls a per month; and

**WHEREAS:** Each call represents a resident in need, looking to speak to a calm, helpful person

in what could be one of the most difficult or frightening moments of their lives;

and

WHEREAS: The BPD Operations Division worked on the front lines of the City's COVID-19

Public Health Emergency, working through staffing shortages and mandatory

shifts due to COVID-19; and

## NOW, THEREFORE BE IT:

That the Boston City Council recognize April 10-April 16<sup>th</sup> National Public Safety Telecommunications Week in the City of Boston and celebrate all the unsung efforts of the Boston Police Department Operations Division.

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