



City of Boston, Massachusetts

Office of the Mayor

Michelle W

May 22, 2023

TO THE CITY COUNCIL

Dear Councilors:

I transmit herewith for your approval an Order that will authorize the Department of Innovation and Technology (DoIT) to enter into up to two long-term contracts with terms of up to five years, for payment processing services that secure constituent personal and financial information; increase accessibility with expanded language and business functions; and integrates with the City's other financial systems. Massachusetts General Law 30B § 12(b) limits the length of contracts to a three-year period unless permission is granted by the local City Council.

DoIT is in the process of re-soliciting contracts for payment processing services and believes it is in the best interest of the City for a longer contract period to prevent any operational interruptions, standardize the multiple systems integrations, and modernize the experience for constituents and public servants alike.

I urge this Honorable body to adopt this Order so the City can procure long-term payment processing contracts to ensure the continued information technology support for citywide services remains uninterrupted.

Sincerely,

Mayor Michelle Wu
City of Boston

CITY OF BOSTON
IN CITY COUNCIL

AN ORDER AUTHORIZING THE CITY OF BOSTON DEPARTMENT OF INNOVATION AND TECHNOLOGY TO ENTER INTO CONTRACTS FOR PAYMENT PROCESSING SERVICES WITH TERMS OF UP TO FIVE (5) YEARS.

ORDERED: That the Department of Innovation and Technology, acting on behalf of the City of Boston be, and hereby is, authorized to enter into, up to, two contracts for payment processing services with terms of, up to, five years pursuant to the requirements of M.G.L. c. 30B, § 12(b).

**I HEREBY CERTIFY
THE FORGOING, IF PASSED IN
THE ABOVE FORM, WILL BE IN
ACCORDANCE WITH LAW.**

BY _____

**ADAM CEDERBAUM
CORPORATION COUNSEL** 75B