

OFFERED BY COUNCILOR ENRIQUE J. PEPÉN AND HENRY SANTANA, BREADON, COLETTA ZAPATA, DURKAN, FITZGERALD, FLYNN, LOUIJEUNE, MEJIA, MURPHY, WEBER, AND WORRELL



CITY OF BOSTON IN CITY COUNCIL

ORDER FOR A HEARING TO EVALUATE THE PERFORMANCE OF BPS TRANSPORTATION DURING THE FIRST FEW WEEKS OF SCHOOL

WHEREAS, Boston Public Schools' (BPS) school buses transport over 22,000 of the city's most precious cargo, our children, to and from school everyday, making their efficiency and reliability very important to BPS operations; *and*

WHEREAS, Concerns were raised by community members, parents, and city councilors over the performance and safety standards of Transdev, the current contractor for BPS bus operations, in the wake of an independent investigation report after controversy and fatal accidents; *and*

WHEREAS, BPS has made adjustments to its transportation policies with the goal of reducing delays and these adjustments ought to be reviewed for their success; *and*

WHEREAS, Concerns were raised by many parents over their student's bus assignments, the Zum app's ability to track live buses; *and*

WHEREAS, The first day of the 2024-2025 academic school year had a 34% on-time bus performance that significantly improved to 93% towards the end of the school year; *and*

WHEREAS, The first day of school always brings heightened concerns and awareness as routines and traffic significantly change after the summer vacation. This new 2025-2026 academic school year is no different with merging schools, a completed year with the Zum app, incoming new ridership policies, and more;
NOW, THEREFORE BE IT

ORDERED: That the appropriate committee of the Boston City Council hold a hearing on the performance of BPS transportation during the first few weeks of school. Administration officials and community members will be invited to testify.

Filed on: September 10, 2025