



**Boston City Council**  
**ED FLYNN**  
Councilor - District 2

William Joyce, Executive Director  
Massachusetts Architectural Access Board  
One Federal Street, Suite 600  
Boston, MA, 02110

January 30, 2026

**Re: Ongoing investigation on the status of the elevators at Ruth Barkley Apartments**

Dear Executive Director Joyce,

I write again today concerning the ongoing elevator failures and investigation at Ruth Barkley Apartments. The facts remain as I presented them, provided to me by residents in my previous correspondence to the Board.

BHA and its contractors must be held fully accountable for every elevator failure, and all related complaints must be promptly reported to the Massachusetts Architectural Access Board. Residents have repeatedly shared that these persistent breakdowns leave them feeling unwanted, neglected, and forgotten. That is unacceptable. Our neighbors in public housing, particularly our seniors and people with disabilities, deserve to be treated with dignity and respect.

The pattern of noncompliance, the failure to follow mandated procedures, and the lack of urgency continue to endanger residents and are inconsistent with the requirements of 521 CMR. This injustice can't be ignored by the City of Boston and the Boston Housing Authority.

Sincerely,

Ed Flynn  
Boston City Councilor, District 2